



Waterloo Central Railway

**50 Isabella Street, Post Office Box 546
St. Jacobs, Ontario N0B 2N0**

Ontario Shortline License No. 0013, Shortlines Railway Act

February 13, 2020

To Our Valued Guests & Passengers:

As we all begin to feel the impact of the coronavirus (COVID-19), the concern for the health and safety of your families is shared by all of us at the WCR.

We are closely monitoring all reports on the evolving impact of COVID-19 using the information provided by the Public Health Agency of Canada, the Ontario Ministry of Health, Public Health Ontario and the Region of Waterloo Public Health & Emergency Services.

Our top priority is the protection of the health and safety of our Guests, Passengers, Train Crews, Volunteers and Staff. We are limiting the number of passengers per train to numbers below the recommendations for public gatherings as well adhering to the established enhanced cleaning protocols based on the direction of these agencies. We are paying special attention to often touched surfaces such as handrails, doors, etc. This along with direction to our staff to monitor passengers for any obvious signs of illness which would cause concern.

At this moment we have no volunteers or staff that are presenting with any of the recognized symptoms of COVID-19 and have taken special steps to ensure we closely monitor the parts of our operation not normally seen such as maintenance and the shop to ensure no cross contamination that would affect our passengers.

At this time, we plan on launching our regular season as scheduled and with this launch your health and safety is our top priority.

Management of the Waterloo Central Railway.