



# Waterloo Central Railway

50 Isabella Street, Post Office Box 546  
St. Jacobs, Ontario N0B 2N0

*Ontario Shortline License No. 0013, Shortlines Railway Act*

September 1, 2020

To Our Valued Guests, Passengers & Partners:

While great progress has been made in the Province of Ontario, we all are still facing the continuing impacts of COVID-19 and we are still fighting this disease and cannot let our guard down. The health and safety of you and your family, our crews, volunteers and staff are our number one priority. While we closely monitor the daily government reports on the evolving impact of COVID-19 there is a substantial difference between being legally able to open our operation under Stage 3 in Ontario and being able to do so safely taking into consideration the previously mentioned concerns.

While Stage 3 in Ontario permits us to open, an on-going review by the Waterloo Central Railway has determined that our best efforts to maintain satisfactory levels of social distancing and sanitization could not eliminate underlying health risks for our passengers and volunteers. To that end, we will not be offering our regular and special passenger services for the remainder of 2020.

We are working on several ideas for special trains that will be visually available to everyone to view and photograph over the fall and into the Christmas season. These will be announced on our Facebook page, Instagram and website when finalized.

We will continue to closely monitor the local and national situation revolving around COVID-19 to ensure we reopen when it is safe to do so and when that happens our protocols will provide our guests and passengers with a safe journey with us.

This year has allowed us to review our operation in detail and when we reopen next year please join us for the new Waterloo Central Railway.

We hope you continue to follow us on social media as we document our ongoing restoration projects.

We sincerely hope you and your families remain safe and healthy.

Yours truly:

A handwritten signature in cursive script that reads "Peter McGough".

Peter McGough,  
General Manager,  
Waterloo Central Railway